

MARIE CARTER

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Employment History

12/2021 - 06/2022 **Cashier/ food prep**

Royal Farms, Timonium, MD

- Manage transactions with customers using cash registers
- Scan goods Issue receipts, refunds, change or tickets
- Redeem stamps and coupons
- Cross-sell products and introduce new ones
- Resolve customer complaints, guide them and provide relevant information
- Greet customers when entering or leaving the store
- Maintain clean and tidy checkout areas
- Track transactions on balance sheets and report any discrepancies
- Bag, box or gift-wrap packages
- Handle merchandise returns and exchanges

10/2019 - 01/2021 **Food Service Worker/ Utility worker**

St.Agnes Hospital, Baltimore, MD

- Strong knowledge base in safety precautions tools procedures and equipment
- Excellent familiarity with water and wastewater equipment and tools
- Superior skills in accurate computer record-keeping
- Outstanding motor vehicle operations skills
- Exceptional ability to use mini-vac units and valve exercisers
- Good physical ability to lift object weighing up to 100 pounds

09/2018 - 06/2019 **Teachers Assistant**

Baltimore County Public Schools, Milford Mill, MD

- Provided support to lead teachers and reinforced planned activities to help enhance the academic, emotional and physical development of students
- Implemented behavior modification contracts and incentive plans for students
- Developed a good rapport with children in order to cultivate a safe and encouraging classroom atmosphere

12/2012 - 04/2018 **Educated and managed wait staff**

Chick-fil-A, Cockeysville, MD

with periodic restraining based on changing industry standards. ? Conducted routine checks of food temperature during cooking or while in storage. ? Completed voluntary customer service training to learn ways to enhance customer satisfaction and improve productivity.

Education History

Project Management

Bachelor's Degree

University of Maryland Global Campus, Adlephi, MD

Culinary Arts

Vocational School Certificate

The American Hotel and Lodging Educational Institute, Baltimore City, MD

General High School Curriculum
High School Equivalency Diploma
Maryland Board of Education, Baltimore, MD

Occupational Licenses, Certificates and Training

07/2023	Certificate of Graduation Unite Here 7
06/2023	ServSafe Food Handler National Restaurant Association
06/2023	Certified Kitchen Cook American Hotel & Lodging Association

Detailed References

References Available on Request